

SECURITY POLICY

(PROFITERA PRIVATE LIMITED – MOA & India-Aligned)

1. Purpose & Commitment

PROFITERA PRIVATE LIMITED (“Company”, “we”, “us”, “our”) is committed to implementing reasonable and appropriate technical, administrative, and organisational safeguards to protect information processed through its platform.

This Security Policy outlines the measures adopted by the Company to support the **confidentiality, integrity, and availability** of platform systems and data, in accordance with applicable laws of India and industry-accepted practices.

2. Information Security Measures

The Company implements **reasonable and industry-standard security practices** designed to protect information against unauthorised access, misuse, alteration, disclosure, or destruction.

Such measures may include, but are not limited to:

- Administrative controls
- Technical safeguards
- Physical and logical access controls

These measures are designed to support system reliability, data integrity, and operational continuity.

3. Infrastructure & System Protection

The Company’s systems are hosted in **secure data centre environments** operated and managed by authorised third-party service providers, where applicable.

Security controls may include:

- Restricted and controlled access to infrastructure
- Network security mechanisms such as firewalls and access filtering
- System monitoring, logging, and access controls
- Periodic system maintenance, updates, and patches

These controls are implemented to reasonably support the availability, confidentiality, and integrity of platform data and services.

4. Encryption & Secure Communication

The platform utilises **Transport Layer Security (TLS/HTTPS)** encryption for data transmitted between users and the platform.

This encryption helps protect data during transmission and reduces the risk of unauthorised interception or tampering. However, no method of electronic transmission can be guaranteed to be completely secure.

5. Data Ownership & Confidentiality

- Users retain ownership of their personal data submitted or processed through the platform.
- The Company does **not sell, rent, or trade** personal data to third parties.
- Data is processed strictly for legitimate business, operational, security, and compliance purposes, in accordance with applicable laws and the Company's Privacy Policy.

Disclosure of data, where required, shall be limited to lawful requests, regulatory obligations, or authorised service providers acting under contractual confidentiality obligations.

6. Security Monitoring & Risk Management

The Company periodically reviews, updates, and enhances its security practices to address:

- Emerging security risks
- Technological changes
- Legal and regulatory requirements

While the Company endeavours to implement reasonable safeguards, users acknowledge that **no system can be guaranteed to be completely secure**, and the Company does not warrant absolute security.

7. User Responsibility

Users are solely responsible for:

- Maintaining the confidentiality of their account credentials
- Restricting unauthorised access to their accounts
- Promptly notifying the Company of any suspected unauthorised access or security incident

The Company shall not be responsible for security breaches resulting from user negligence, credential sharing, or unauthorised third-party actions beyond the Company's reasonable control.

8. Limitation of Liability

To the maximum extent permitted under applicable law, the Company shall not be liable for any indirect, incidental, consequential, or special damages arising out of security incidents, cyber-attacks, or unauthorised access, provided the Company has implemented reasonable security practices as outlined herein.

9. Policy Updates

PROFITERA PRIVATE LIMITED reserves the right to amend, modify, or update this Security Policy at any time.

Any changes shall be effective immediately upon publication on the official platform.

10. Governing Law & Jurisdiction

This Security Policy shall be governed by and construed in accordance with the laws of India. All disputes arising out of or relating to this policy shall be subject to the **exclusive jurisdiction of competent courts in India**.

Contact (Security-Related Communication Only)

 support@profitera.net